



CA-START SAN ANDREAS FACT SHEET

The START Model pilot project is being implemented in Santa Clara County, in collaboration with San Andreas Regional Center and California DDS, to provide community-based crisis intervention and prevention services to individuals with developmental disabilities and behavioral health needs. INDIVIDUALS ARE REFERRED BY THE SAN ANDREAS REGIONAL CENTER (SARC)
Please speak to your Service Coordinator for more information on the program.

The START team works with existing systems to capitalize and build on their capacity while promoting improved collaboration, communication, and expertise between service systems, schools, families, and other involved supporters.

Who can be considered for CA-START

- People ages 6-106
- The person has an I/DD diagnosis and has severe behavioral/mental health needs
- Person must reside in the San Andreas catchment area of Santa Clara County
- Person has a system with whom to link
- Person who is/has:
 - At risk of losing living environment and/or support services,
 - History of multiple living placements,
 - History of hospitalization and/or emergency department use,
 - Multiple calls to 911,
 - Enhanced staffing for “challenging behavior” (codes 109, 110, 111),
 - Complex health needs that contribute to mental health instability (e.g., specific genetic disorders, see attached),
 - Needs clarification of diagnosis and intervention,
 - Loss or risk of loss of school services or more restrictive school classroom placement,
 - Suffered trauma and experiencing mental health decompensation, or
 - Inability to access appropriate mental health services

CA-START can provide:

- Engagement of systems around crisis intervention, prevention, and stabilization
- Collaboration with providers in the community, MCO care coordinators, mobile crisis teams, hospitals and state facilities
- Crisis intervention planning, linkages and outreach, including the development of a Cross Systems Crisis Prevention and Intervention Plan
- On-site therapeutic coaching, if appropriate for crisis stabilization (not out of home respite)
- Planned on-site therapeutic coaching for evaluation/assessment/education
- Expertise on mental health in persons with intellectual/developmental disabilities
- Outreach and training to families and community partners
- Limited 24-hour crisis response.

Fact sheet developed in collaboration with the Center for START Services, DDS, San Andreas Regional Center and the CA START San Andreas Program (YAI)

